

Employment Opportunity

Care Navigator

Senior Care

Full Time, Permanent, 40 hours per week

Flexible work hours may include some evenings and weekends

North York Seniors Centre provides programs and services to promote the physical, emotional and social well-being of adults 55+ living in our diverse community.

This position reports to the Manager, Senior Care

Responsibilities:

- Complete InterRAI Community Health Assessment (CHA) for new clients on caseload and complete reassessments
- Conduct home visits to complete assessments and other related documentation
- Develop Care Plans and Service Plans for clients on caseload, based on mutually agreed upon client goals
- Assist clients and caregivers to connect with external resources and general health care system navigation as appropriate
- Provide on-going case management to clients and caregivers and offer short-term counselling when needed for caseload; provides back up support for this function for other Care Navigator(s) as needed
- Share responsibility with other Care Navigator(s) to plan and facilitate Caregiver Support Groups and actively participate in internal committees and awareness activities, such as Elder Abuse, Suicide and Ethics
- Actively participate in continuous quality improvement processes and assist the Team with research and development of best practices
- Promote and maintain a high standard of customer service that is client focused
- Develop strong relationships with key referral sources and external partners

Qualifications/ Skills:

Education: Registered Social Worker, Social Service Worker plus experience
Experience: Working with frail and cognitively impaired seniors/adults
Other: Valid driving license and access to a vehicle
Assessment and counseling skills; experience with InterRAI-CHA assessment tool, an asset
Strong organizational and communication skills
Strong interpersonal and customer service skills
Computer skills in a Windows environment; knowledge of Goldcare, an asset
Fluent in verbal and written English; other languages, such as Cantonese and Mandarin, an asset
Current First Aid and CPR certification
Recent Vulnerable Police Check

Posted until position is filled. Please submit resume to:

Mail **North York Seniors Centre**
Attn: Human Resources Department
21 Hendon Avenue, Toronto, ON M2M 4G8
Fax: 416 733.1858
E Mail: hiring@nyseniors.org

No phone calls, please.

North York Seniors Centre is an equal opportunity employer who strives to develop an inclusive workforce that reflects our community. We encourage applications from women and men, people from racialized communities, visible minorities, persons with disabilities, aboriginal persons and people who identify themselves as LGBTQ+.

North York Seniors Centre is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act ('AODA'). Applicants need to make their request for accommodation known when contacted.

Thank you to all who express interest in this position. Only those candidates selected for an interview will be contacted.

Posting Date: December 7, 2023