

FRIENDLY VISITING & TELEPHONE REASSURANCE CALLS

Program Details:

Committed, caring and responsible volunteers provide friendly visits and/or telephone calls to isolated or homebound seniors creating a social contact and a support system. Volunteers offer friendship by making regular visits. Activities during the visit may involve short walks, reading, discussing current events, playing cards, etc.

Friendly Visiting and Telephone Reassurance Calls serve the additional purpose of providing an opportunity to monitor the general well being of our clients. Volunteer reports are useful as preventative measures enabling our Senior Care staff to provide additional assistance when needed.

Hours of Availability for Visits:

Monday to Friday from 9:00 a.m. to 5:00 p.m.

Service Catchment Area:

Bathurst Street to Victoria Park Avenue and Steeles Avenue to Highway 401

SECURITY CHECK

North York Seniors Centre provides daily contact with isolated seniors to ensure their well being. The call also reassures them that help is available if they need it.

Program Details:

The service consists of a brief call made to your home at a predetermined time by a volunteer or staff member. The call is meant to verify that you are not in crisis or at risk of harm. If you cannot be reached, your emergency contact person will be called and further action will be taken by them. For further information, contact 416 733.4111 and ask for Intake.

Hours of Operation:

Monday to Friday from 9:00 a.m. to 11:00 a.m. Some weekend service is also available.

Eligibility:

Clients must reside within NYSC's service catchment area and be homebound/isolated due to a physical frailty and/or a disability.

Fee:

There is no fee for these programs

For further information, contact 416 733.4111 and ask for Intake.



United Way
Member Agency

Active Living Centre & Volunteer Services
21 Hendon Avenue
Toronto, ON M2M 4G8

A Day Away Club & Senior Care
80 Sheppard Avenue West
Toronto, ON M2N 1M2